



**C A No. Applied For**  
**Complaint No. 02/2021**

**In the matter of:**

Renu Sharma .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

**Quorum:**

1. Mr. Arun P Singh (Chairman)
2. Mrs. Vinay Singh, Member (Legal)
3. Dr. Harshali Kaur, Member (CRM)

**Appearance:**

1. Mr. Vinod Kumar, Counsel of the complainant
2. Mr. Imran Siddiqui, On behalf of BYPL

**ORDER**

Date of Hearing: 05<sup>th</sup> February, 2021

Date of Order: 11<sup>th</sup> February, 2021

**Order Pronounced by:- Dr. Harshali Kaur, Member (CRM)**

Briefly stated facts of the case are that complainant applied for new connections under domestic category, but the respondent company did not release her connections.

The complainant submitted that she applied for new domestic connections at House No. 1026, FF, DDA Janta Flat, GTB Enclave, Delhi-110093 vide application no. 8004386759 and 8004386765 for a load of 1 KW. But the respondent company rejected his application for new connection on the grounds that ELCB not installed: ELCB is required to be installed as per the DERC Guidelines and building height more than 15 meters.

*Harshali Kaur*  
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*Harshali Kaur*

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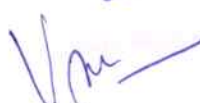
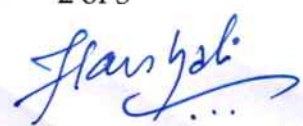
It is also her submission that area of the plot is 40 meters only and complainant applied for new connection at the first floor and fourth floor of the premises. She also states that already three connections are installed in the said premises on 1st, 2<sup>nd</sup> and 3<sup>rd</sup> floor of the premises. She further added that plot on which premise is situated is part of Janta Flat and parking area is provided by DDA in parking compound, there is no need for stilt parking. She requested the Forum to direct the respondent for immediate release of the new connections as electricity being an essential requirement. She also cited citations of various courts in support of her claim.

Notice was issued to both the parties to appear before the Forum on 05.01.2021.

The respondent company submitted their reply stating therein that the complainant applied for new electricity connections vide order no. 8004386759 and 800438765 dated 25.02.2020 at 1026, DDA Janta flats, GTB Enclave, Delhi-110093, at first floor and fourth floor of the said property. It was also their submission that as per site visit dated 28.02.2020, it was informed to install ELCB which is mandatory as per DERC and building height is more than 15 meters. The height of the building of the complainant is 16.40 meter with ground+4 floors. For buildings height more than 15 meters and without stilt parking, the complainant needs to submit fire clearance certificate.

Accordingly, deficiency letter was sent to complainant on 03.03.2020, where complainant was intimated with the reasons for rejected the new connection application.

The present complaint was heard on 05.01.2021, when forum directed both the parties to conduct a joint inspection.

  
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On hearing dated 22.01.2021, respondent filed joint inspection report in which it was submitted that **stilt parking is not available. Height of the building is more than 15 meters. Hence, connection cannot be given.**

The matter was finally heard on 05.02.2021, when counsel for the complainant submitted that they wish to withdraw the case and sought time for filing letter of withdrawal.

Under the instructions of the complainant his counsel later on ~~he~~ filed an application for withdrawal and in its withdrawal application submitted that they wished to withdraw their complaint.

Under the circumstances, the Forum found it appropriate to accept the complainant's withdrawal application and dispose off the case accordingly.

No order as to the cost. A copy of this order be sent to both the parties and file be consigned to record room thereafter.

The order is issued under the seal of CGRF.

  
(HARSHALI KAUR)  
MEMBER (CRM)

  
(VINAY SINGH)  
MEMBER (LEGAL)

  
(ARUN P. SINGH)  
CHAIRMAN